

Activity	Turn Around Time
Policy Issuance	Five working days on receipt of complete documents/details
Processing Service Requests	Three working days on receipt of complete documents
Processing of Claims	Five working days on receipt of complete Claim documents
Processing of Surrender requests	Five working days on receipt of complete documents

Disclaimer:

- a) Multi-entity policies may require additional working days.
- b) Servicing requests leading significant change in Group pricing factors, may require additional working days.

Exide Life Insurance Company Limited is a wholly owned subsidiary of HDFC Life Insurance Company Limited. On 1st January 2022, Exide Industries Limited sold its interest in Exide Life Insurance Company Limited to HDFC Life Insurance Company Limited. Please note that Exide Life Insurance Company Limited is no longer affiliated with Exide Industries Limited, its affiliates or controlled entities. The term "Exide" continues to be used by Exide Life Insurance Company Limited with limited rights under its arrangement with Exide Industries Limited. "HDFC" in the name/logo of HDFC Life belongs to Housing Development Finance Corporation Limited ("HDFC Limited") and is used by HDFC Life and its wholly owned subsidiaries under an agreement entered between HDFC Life with HDFC Limited. Exide Life Insurance Company Limited **IRDAI Registration number: 114**, CIN: U66010MH2000PLC377660, Registered Office Address: 1st Floor, Unit No.5 to 8, Inizio Building, Opp P&G Plaza, Cardinal Gracious Road, Chakala, Andheri East, Mumbai – 400099, India. Corporate Office Address: 3rd Floor, J. P. Techno Park, No. 3/1 Millers Road, Bengaluru - 560001, India. Toll Free: 1800 419 8228; Visit: exidelife.in

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